

- 1. Once your party date, time and teacher's availability are confirmed, a \$75 non-refundable deposit is charged. The balance will be charged the Thursday before the party. While we do not issue refunds for the deposit, the party may be rescheduled if an instructor is available to lead the party at a future date.
- 2. Your teacher will contact you by the Monday before your party. If they do not call or email, please notify Rachel at 615-777-9314 or email office@soundstartnashville.com.
- 3. For a fee of \$200.00 a Sound Start party specialist provides 45 minutes of party entertainment at your party venue. We recommend starting the musical portion of your party between 15 and 30 minutes after the guests are scheduled to arrive. This should help insure all guests are present and able to enjoy the fun!
- 4. Your party specialist will be at the party location fifteen minutes before the start time of the musical activity in order to set up a table of instruments and props.
- 5. Because we want your child to be the focus of our activities, it is helpful to have the musical activities in a separate area from food, toys, or other distracting items.
- 6. Parents/caregivers are always responsible for the safety and behavior of their children during our parties. Sound Start Early Childhood Music requires at least one adult to participate with each family's child/children.
- 7. To maintain the integrity of the Sound Start party experience we ask that you limit your party to 14 young guests. If it is necessary to host 2 or 3 extra children, we will charge \$5.00 per additional child. This additional fee will be charged the week after the party. The final count will be determined by the party specialist and agreed upon with you before the charge is processed.
- 8. Customers will be charged for additional time if the start of the musical activity is delayed beyond the agreed upon start time. This time will be billed in 15 minute increments at the rate of \$15.00 per 15 minutes.
- 9. Please direct all comments and suggestions to our office via telephone (615-777-9314) or email (office@soundstartnashville.com).